

Relevant Event (Report) GSANBOR

Date 2020-04-03

Quoting Symbol GSANBOR

Date 2019-04-03

Name of Company

Grupo Sanborns, S.A.B. de C.V.-

Place Mexico City

Topic

Actions taken due to the Sanitary Emergency Declaration generated by the COVID-19 virus.

Type of relevant event

Facts that constitute fortuitous cases or force majeure causes that hinder the realization of activities of the issuer or of the companies that it controls or in which it has a significant influence.

Relevant Event

PLACE AND DATE

Mexico City, April 3, 2020

COMPANY NAME

Grupo Sanborns, S.A.B. de C.V:

QUOTING SYMBOL

GSANBOR

TOPIC

Actions taken due to the Sanitary Emergency Declaration generated by COVID-19 virus.

In response to the agreement establishing extraordinary actions to address the health emergency caused by the COVID-19 virus, in Grupo Sanborns S.A.B. de C.V. we have prevention and mitigation measures in place to preserve the health of our clients, collaborators, suppliers and population.

Due to the above, the following actions have been taken:

1. The Sears and Saks stores will be temporarily closed to the public from March 31 to April 30, 2020.
2. Sanborns stores will continue to be open, complying with sanitary measures and in accordance with official regulations, as well as the demand of our customers, providing products and services in the pharmacy and telecommunications departments. We will continue providing the sale of take-away prepared food and drinks.
3. The Sanborns Café cafeterias have closed to the public, offering the sale of take-away prepared food and drinks.
4. The majority of iShop stores are still open, complying with sanitary measures and in accordance with official regulations, as well as the demand of our clients.
5. The Loreto and Plaza Inbursa shopping centers are temporarily closed, keeping only the restaurant service as an option, selling take-away prepared food and drinks.
6. Stores operating under the Dax format will continue operating since they are self-service stores.

We will continue to serve our customers in our Digital Stores www.sears.com.mx; www.sanborns.com.mx; www.ishopmixup.com; www.claroshop.com; www.dax.com.mx; our distribution centers will continue to operate with the protocols established by the health authorities,

We reiterate that for Grupo Sanborns, S.A. B. de C. V., the most important issue is to preserve the health of our clients, collaborators and their families, suppliers, and population.
